

URL: account.nsoit.com

USER: youremailaddress

****Click FORGOT PASSWORD link - - this will send you an email to setup a password****

Quick Summary

Current Account Balance:	\$0.00
Open Invoices:	0
Past Due Invoices:	0
Past Due Balance:	\$0.00
Open Service Tickets:	30

NetSource One Connect Portal

- View existing ticket statuses
- Update those tickets with additional information
- Open new tickets for our support team
- View paid & unpaid invoices
- Make individual payments
- Setup your account to pay your recurring invoices automatically

Ticketing Options

- To view existing tickets click
- To setup your recurring invoices to be paid automatically, you must first have a payment method on your account. Click on create the payment method you will use, fill out the form completely, and save the payment method. Next go to check the Enable Auto-Pay box, and use the drop downs to place your payment method in the Account field for the invoice types you wish to be paid automatically. (Note: Auto-Pay invoices are paid on the invoice due date. Please contact us if you would like to update the auto-pay date)

We welcome these forms of payment.

Step 1) Click on Payment Methods

- This is where you add your ACH (bank account) or Credit Card information
- ALL INFORMATION STORED IN PORTAL IS SECURE AND PCI COMPLIANT

Step 2) Click on Pay Bills

- This is where all open invoices are listed for you to view, pay, or send a question / comment directly to NSO

Quick Links

- Total account balance (all invoices combined)
- Open / Past Due Invoices along with Past Due Balance
- Open service tickets (will bring you to list of open service tickets / details)