# **Our Services**

NetSource One is your total technology solutions provider, with expert technicians who take pride in providing a pain-free approach to IT and Unified Communications that is second to none in helping businesses with their cutting-edge technology needs.

Since 1999, NetSource One has grown to become the most highly skilled, full-service technology and integration provider in mid-Michigan, serving more than 1000 clients in a multi-state region and all across the United States.

#### **Unified Communication**

Unified Communications ties together your phone, voice mail, e-mail, and information services with cool features, like instant messaging, that increase productivity.

#### **Colocation & Disaster Recovery**

Our private SOC-2 compliant Data Center is located in Saginaw, MI with additional colocation and hosting resources in Grand Rapids and the Greater Detroit area. Our secure, climate controlled environment includes multiple fiber connections, redundant UPS power protection, redundant HVAC and backup generator to assure maximum uptime.

### **Network Security & Infrastructure**

We design and implement secure networks for all types of organizations, large and small. Let's face it, in today's environment, network security should be everyone top priority.

### **Cybersecurity Training**

We offer in person customized Cybersecurity training designed to meet your specific needs and regulatory requirements. These trainings also include an overview of information and device security, password and account protection save surfing, internet and email best practices, signs of unauthorized access and much more. We can also provide a comprehensive on-line training program.

## **Managed Services**

Our Managed Services lets you feel secure in the knowledge your IT needs and issues are being met. We keep your equipment up-to-date and maintained so that it can continue working for you, not against you.

