

A Premier Technology Solutions Provider (TSP) Finance | Healthcare | Business | Legal | Government

## **General Info**

## **Labor Rates**

The service rates below reflect standard hourly labor rates for services rendered during the standard business hours, excluding holidays (both listed below). Any services rendered outside of the stated standard business hours will be billed at time-and-a-half of the rates below. All travel time will be billed separately and at reduced rates.

Work Role	Hourly Rate
Consulting Services	\$180.00
Developer Labor	\$180.00
Engineer Level 1 Labor	\$125.00
Engineer Level 2 Labor	\$170.00
Engineer Level 3 Labor	\$190.00
Expert Labor	\$275.00
Project Engineer Labor	\$215.00
Project Manager	\$175.00
Project Technician Labor	\$110.00
Tier 1 Support Labor	\$100.00

## **Standard Business Hours**

Monday - Friday between 7:30 am EST and 6:00 pm EST.



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## **Holidays**

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day-after Thanksgiving
- Christmas Day

Special holiday hours can be found on our website at https://nsoit.com/Support/.

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